- Compatibility of the corporate cultures, management style, innovation level of the company, intend of the enterprice to avoid uncertainty.
- Compatibility of the partners in terms of size, potential, image. Brand force, etc.
- Reputation within network, based at experience of collaboration with this partner forms guarantee connected with drawbacks and benefits which appear in the process of collaboration with a certain partner.

It is impossible to develop the whole list of all the quantitative and qualitative criteria of evaluation of the synergic effects of the participants of partnership relations since it depends on the purposes of research, specifics of the industry, members, kind of network, etc.

Conclusions. The results of research enabled to summarize leacing scientific and practical experience of foreign and Ukrainian companies and scientists and to define the partnership network as a unique intangible asset containing enterprise and all other interested in its activities parties (stakeholders): customers, suppliers, distributors, retailers, competitors, advertising companies, employees and others with whom enterprise established beneficial business relations. Also the major features of effective partnership network were defined as well as the major drawbacks. In the process of the partnership networks forming and functioning the synergic effect appears which reflects in three major benefits which are increase of the profit in cash; decline of the transaction and operation costs; decrease of the investment needs as illustrated. This benefits are the same for all types of industry. Moreover, the qualitative and quantative networks' criteria for formation of synergic effects of partnership networks were defined.

Perspectives of further reasearches in this direction. In framework of growing competition at all level and taking into account increasing role of partnerships in all all sphere there is a need for further researches and development of practical recommendations regarding opportunities of increase of the synergic effect within partnership networks.

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СИНЕРГІЧНІ ЕФЕКТИ СТВОРЕННЯ ПАРТНЕРСЬКИХ МЕРЕЖ НА ПРОМИСЛОВИХ РИНКАХ

В статті визначено сутність партнерських мереж, розкрито передумови та особливості виникнення синергічного ефекту в рамках партнерських мереж на промисловому ринку.

Ключові слова: синергетичні ефекти, партнерські мережі, промисловий ринок, партнерський маркетинг.

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СИНЕРГИЧЕСКИЕ ЭФФЕКТЫ СОЗДАНИЯ ПАРТНЕРСКИХ СЕТЕЙ НА ПРОМЫШЛЕННЫХ РЫНКАХ

В статье определена сущность партнерских сетей, раскрыты первопричины и особенности возникновения синергического эффекта в рамках партнерских сетей на промышленном рынке.

Ключевые слова: синергетические эффекты, партнёрские сети, промышленный рынок, партнёрский маркетинг.

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SYSTEM REFLEXIVE STRATEGIC MARKETING MANAGEMENT

This article reviews the System Reflexive paradigm of strategic marketing management, being based on the alignment of strategic economic interests of stakeholders, specifically, enterprise owners and hired managers, and consumers. The essence of marketing concept of management comes under review, along with the strategic management approaches to business, buildup and alignment of economic interests of business stakeholders. A roadmap for resolving the problems of modern marketing is proposed through the adoption of System Reflexive marketing theory.

Keywords: marketing; strategic management; strategic marketing; system reflexive marketing; reflexive management.

Introduction. Strategic management, as a framework to business administration, is currently experiencing rapid development. Strategic planning, until late considered a basic model for strategic management, proved its inefficiency in the stringent context of market globalization and world economy recession. Thus emerged the need for discussing and developing a new paradigm of strategic management.

The concept of Strategic Management has been extensively studied by many theorists, including David A. Aaker, Igor H. Ansoff, Jean-Jacques Lambin, Peter Lorange, Henry Mintzberg, Michael E. Porter, Gary Hamel,

C.K. Prahalad, Arthur A. Thompson Jr., A.J. Strickland III, George A. Steiner, John B. Miner, Michael J. Stahl, David N. Grigsby. From the post-Soviet perspective, questions of Strategic Management and Strategic Marketing have been researched by Bagiev G.L., Vikhansky O.S., Golubkov E.P., Kevorkov V.V., Lipsits I.V., Nikiforov S.V., Pankrukhin A.P., Rayko D.V., Starostina A.A., Fathutdinov R.A., Shkardun V. D. and others.

The majority of authors concur that strategic marketing is becoming the foundational framework for modern enterprise management.

However, strategic management and strategic marketing are often treated as independent management systems. It is more common in the business operation that practical application of marketing concept is implemented by means of various marketing tools. Apart stands the internal marketing that is commonly considered a vehicle for delivering enterprise ideology to employees. Neither in strategic management nor in strategic marketing, the problem of alignment of economic interests of company's owners, managers and employees, as well as suppliers, customers, consumers and competitors has never been approached system-wide. This practically leads to escalation of conflict, and theoretically - to the lack of system-level handling of specific notions, such as "economic interest", "alignment of interests", and the roles that strategic marketing and strategic management play in the processes of interests alignment.

Setting the problem. A conflict between enterprise owners and hired executives has become a topical issue recently. Owners stay uptight about retiring from the operations management due to substantial risks of losing their own business. Hired executives, in turn, are forced into attending the ever-changing ideas and moods of owners instead of building up effective strategies. This vicious cycle compromises the efficiency of business, which already had outgrown an entrepreneurial level, also impairs fund raising (through IPO and such) and undermines internal climate in the organization.

The business at a whole can be identified as a tool for meeting the interests of formal and actual owners. Let's separate these notions. Formal owner is a person whose ownership is certified by legal documents or any other agreements with legitimate owners. Actual owner, on the other side, is a person who uses the given business to realize their own interests.

Particular interests of the actual owner (or owners) are becoming the driving force of a business. However, actual owner can be, at the same time, a formal owner as well as a hired chief executive or any other person from internal or external environment of an organization (contact audiences).

The key characters (including formal owners, hired executives or others) – with specific interests that must be taken into account in the frame of developing the vision of an enterprise – will be referred to as Stakeholders. It is important to note, that stakeholders not necessarily pertain to the senior executives board of an enterprise. A stakeholder may represent any of the contact audiences, or appear to be the person to some extent associated with the business leader. Stakeholders may as well belong to customers or consumers. Specific interests of stakeholders correspondingly impact their actions, aimed at transforming the business.

The essence of the marketing concept of management lies within the realization of personal interest by means of contributing to the interests of the counter-agent in the exchange process. Most commonly, counter-agent is referred to as a consumer. Accepting the interests of a counterpart in the exchange process is the key principle beyond the marketing concept. Current trends in the development of market management methods have lead to the fact that addressing the actual interests of consumers is no more a key driver for a company's growth, due to saturation of the most product markets. The new source for business development turns up to be the realization and generation of new demands (interests). Therewith, among the parties engaged in business development (besides the consumers), other internal and external stakeholders can be uncovered.

Consequently, arises the task of building up the new marketing management paradigm – centered on strategic

marketing approach to alignment of economic interests of all the stakeholders of the subject of management (business).

Findings. To summarize, the main problems of marketing in Ukraine can be outlined: (indicated below is the per cent share of problem's occurrence; sampling: 387 enterprises of different types of ownership; research period: 2007–2012; research carried out by Advanter Group in Russia, Belarus, and Ukraine)

- Perception of marketing as a separate business function or set of business tools, rather than the business management paradigm (92%).
- Noninvolvement of company's employees into marketing, failure to comprehend the essence of marketing or activities and functions of marketing department by the rest of the staff (84%).
 - Poor efficiency of marketing activities (77%).
- Funding the marketing activity by the leftover principle (58%).
- Top management perceives marketing as a function of marketing department; low priority of marketing in the business operations (81%).
- Marketing researches have no impact on managerial decision-making process (49%).
- Disruptive functional conflicts on the "Marketing—Sales" level (73%).
- Primacy of creative approach to marketing while disregarding the strategic approach (59%).
- Poor level of expertise among marketing managers; establishing the marketing functions by the leftover principle (64%).
- Domination of standardized marketing strategies, adopted by foreign companies in Ukraine the majority of leading Ukrainian marketers, employed by foreign enterprises, have limited responsibilities, are not involved in the process of market development, though are held in respect by the professional marketing community at the expense of huge marketing budgets and ad campaigns (60%, sampling: 48 companies).
- Commitment of marketers to promoting the self-brand, rather than the business efficiency (36%).

According to our reckoning, the majority of the above problems result from senior executives and owners' inadequate comprehension of the marketing essence and its role in the business management.

Let's summarize the problem of aligning the business interests of a specific group of persons. A business can be revealed, at the same time, as an object or as an instrument in a single or multiple management systems, which may draw on different management paradigms.

Simplified system: formal owner is the actual owner, all at once being the chief executive officer of the business. In this case, inner role conflict can be rather constructive, given the self-reflexive attitude of the owner. A conflict generally occurs between two or more interests that a person is guided by. For instance, promoting personal social status and, on the other hand, increasing operational revenue implies adopting different business strategies.

More complex system suggests that different people hold positions of formal owner and chief general manager (managing or executive director, CEO, president – the title not necessarily reflects the matter). Whereby the position of actual owner is taken up by a person with superior rank of reflexive attitude and the most comprehensive view of business and its environment. Realization of interests of such a person becomes a key priority of the enterprise. A conflict of gaining the actual ownership of the business may arise inside the group of formal owners and hired executives.

Alternatively, stakeholders of a business may represent consumer group (where the classic concept of marketing management is implemented), as well as competitors, suppliers, contact audiences, etc.

Stakeholders' interests may draw on the following:

- Ambitions, visions, desires (cognitive interest, gaining specific status, personal fulfillment, building/maintaining relationships, material security, etc.),
 - Ideas,
 - · Capabilities.
- Resources (for example, the key interest of agricultural business manager may operate from the notion: "The land must be cropped"),
 - Liability (self-preservation, etc.)

- It is to be noted, that interests of stakeholders are getting globalized in the course of market environment globalization. This indicates the following:
- In the process of interests alignment it is essential to bear in mind the potential distortion of geographical coverage of different stakeholders' interests.
- New stakeholders from other market geographies may occur, asserting their own interests towards the object of management, on the primary market.
- Interests of specific stakeholders may concern only some of the local strands of the global business (thus the minor subject of management shall be regarded).

Depending on the nature of subjects, whom we consider stakeholders, different models of management can be segregated, defining the form of object management (Fig. 1).

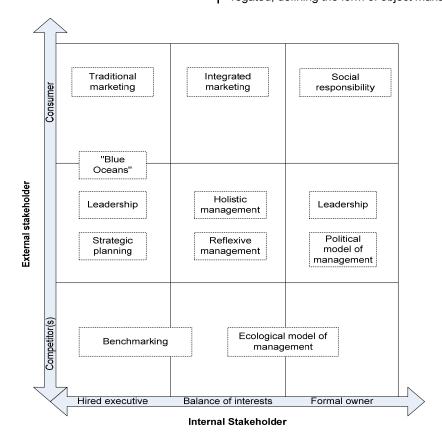


Fig. 1. Models of Strategic Management aligned to internal and external stakeholders

One of the most coherent models from the perspective of aligning the stakeholders' interests proves to be the Reflexive Control concept.

American management theorist T. L. Thomas defines Reflexive Control as a method of communicating the purposely designed information to a party, or a rival, with intent to bias them and adopt a "voluntary" decision for the benefit of the initiator. This theory was introduced in the 60s Russia; however it is still being developed (Thomas 2004).

Vladimir A. Lefebvre – the author of Reflexive Control theory – draws the following definition: Reflexive management is a special method of influencing a rival for the purpose of making a decision, beneficial to the starter (Lefebvre 1966). According to V. A. Lefebvre, the essence of reflexive control involves exploiting the capabilities of a subject to "voluntary design the images of self and others".

The combination of reflexive control insights with the marketing concept allowed for molding a concept of System Reflexive Marketing.

System Reflexive Marketing—is a marketing theory where management is carried out through system-level distribution of interests of economic agents — and the alignment of the interests is exercised from the perspective of reflexive marketing manager.

System Reflexive Marketing – is a special approach to management, built upon the following key principles:

- 1. The actual owner of the object of management—the person who determines the direction and transformation of the object is a stakeholder with superior rank of reflexive attitude, i.e. the one who has got systematic and clear vision of the management object, its stakeholders and their interests, also the environment (the principle of System Reflexion).
- The actual owner of management object realizes their interest by means of aligning it with the interests of stakeholders (the principle of Marketing). The actual owner engages stakeholders into the object of management.

^{*} Source: Author's own study.

System Reflexion Rank implies certain level of realization of management object, coverage in the process of situation analysis, and elaboration of managerial decisions by the affluent economic agents, specific to their interests. System reflexive marketing covers different levels of marketing decision-making process, due to the rank of reflexion:

- 0. Process of sales.
- 1. Relationship marketing. Tools of influence marketing.
- 2. Customer behavior management. Demand generation, sales promotion.
- 3. Classic marketing: Marketing Mix, positioning, functional marketing strategies.
 - 4. Category management.
- 5. Strategic marketing. Alignment of internal stake-holders' interests via defining the strategic vision.

- 6. Strategic management from the perspective of the actual owner of business.
- 7. The market is considered as an object to management. Formation of new markets ("Blue Oceans").

Based on the methodological principles of system reflexive management, we have developed a concept of strategic marketing. Here we implicate System Reflexive Strategic Marketing Management. It does not contradict the traditional concept of strategic marketing and strategic marketing management of an enterprise (and its business activity). Yet still, there are certain distinctions, and they are as follows (Table 1):

Table 1. Traditional vs. System Reflexive Marketing paradigms

Traditional marketing concept	System reflexive marketing
Traditional marketing, along with strategic man-	Subject of management is referred to as a person that may represent the
agement, refers to an enterprise as a subject of man-	group of actual owners or hired managers, or may not (for example, consultant;
agement. Accordingly, an enterprise is considered a	customer, in case of monopsony; technology guru; ad campaign identity; etc.).
closed system operating in the market environment.	
Market environment may exist as controlled and	Market environment can be manageable and conditionally unmanageable.
uncontrolled.	If Reflexive Marketing Manager (RMM) knows that certain factor of market en-
	vironment conceptually does not imply the manager, RMM may, when applicable,
	include this factor in the management object.
Market environment cannot be neutral towards the	Market environment (or a market itself–in the ultimate case) appears as an ob-
enterprise. An enterprise may deploy proactive or reac-	ject to management.
tive policy, relative to the environment.	
Different marketing frameworks exist concurrently:	System reflexive marketing enables coexistence of different types of marketing
marketing as a set of tools in the commercial paradigm of	(in terms of approaches to management) within a single business. System reflex-
business management, traditional marketing (4P), rela-	ive marketing addresses different approaches to defining marketing roles and
tionship marketing, holistic marketing, and so on.	methodologies, according to different ranks of system reflexion of the subject of
	management.
Customer is considered to be rational-with con-	Customer is considered to be irrational (subjectively rational)-with subcon-
scious interest.	scious interest.
Marketing is pointed on serving customer interests.	Marketing is pointed on building up customer interests.
Marketing involves the study of interests of market	
counter-agents (through marketing researches).	counter-agents.
Subject of management is considered as one of the	Subject of management (reflexive marketing manager) may act as a subject in
parties in the process of interests alignment.	the process of interests alignment, herein holding a reflexive position towards the other subjects of interests alignment.
	RMM supervises the process of interests alignment, i.e. takes up the external
	stand, instead of operating from the inside of a relationship. Basically, RMM does
	not align the interests, but creates conditions for the alignment.
In the ultimate case, marketing is regarded as a	In the ultimate case, marketing (system reflexive marketing of 7 th rank) is re-
theory and practice of business management (strategic	
marketing management).	garded do theory and produce of market management.
Subject of management deals with incomplete and	Subject of management deals with incomplete and asymmetric information in
asymmetric information in the process of decision-	the process of decision-making. Correspondingly, the output function of subject of
making. Correspondingly, decision taking is based on	management turns out to be the process of building up the knowledge system—
refining the information.	where the interests of counter-agents are integrated into the management object.
The state of the s	One of the subjects of single object to management—who has got better under-
	standing of the situation about the object, affluent counter-agents and their inter-
	ests—gains the capabilities for more effective transformation of the object in accor-
	dance with personal interests.
Traditional approach to strategic management reckons	System reflexive strategic marketing management identifies marketing strat-
	egy as a background (aggregate of base solutions) for corporate strategy and
strategy, strategies of subdivision and business units.	sublevel strategies.
Initial solution corresponds to shaping the vision of	Initial activity of the subject results in the realization of the management object,
	their personal interests towards the object, along with the management of vision
strategic objectives.	designing process (alignment of stakeholders' interests).

In reliance on the research data, we have found a direct correlation of the success of business activity and the rank of system reflexion of a manager.

We have identified methodological background, system of methods and tools – aimed at implementing the System Reflexive Marketing (SRM) as guidance for strategic management of business activity.

It was determined, that the actual owner of the management object – the person who determines the direction and transformation of the object – is a stakeholder with superior rank of reflexive attitude, more specifically, the one who has got systematic and clear vision of the management object, its stakeholders and their interests, also the environment (the principle of system reflexion).

The actual owner of the management object realizes personal interest by means of aligning it with the interests of stakeholders (the principle of marketing). The actual owner engages stakeholders into the extended object of management.

System Reflexive Marketing (SRM) is defined as a theory and practice of management, carried out through the system-level distribution of economic agents' interests, and the alignment of their interests from the perspective of reflexive marketing manager.

SRM defines the strategic vision of the management object and strengthens the activities on transforming the

object, by means of realization of personal strategic interests (as a subject of management) together with intentions and actions of market counter-agents, and through creation of conditions for realizing the personal interests as well as interests of market counter-agents.

System reflexion rank of a subject of management defines the role of marketing (from a tool in the management technology to the technology itself), as shown in the Table 2.

Table 2. System Reflexive Marketing in relation to Reflexion Rank

System reflexion rank	0	1	2	3	4	5	6	7
Marketing para- digm (fundamen- tal theory)	Sales	Relationship management	Customer behavior management	Classic market- ing (Marketing Mix)	Category management	Strategic marketing	Strategic marketing management	System reflex- ive strategic marketing management
Object to man- agement	Disposal of goods	Customer relationships regarding the exchange	Customer interests	Aggregate of relations and interests within sales and consumption channel	Aggregate of relations and interests within creation, sales and consumption channel	Aggregate of interests and market relations within market	Business activity	Market as a whole
Enterprise func- tion of marketing	Sales (absence of marketing function)	Sales promo- tion (in the business structure)	Trade market- ing (in the business structure)	Marketing (separate function)	Marketing integrates into commercial function	Marketing determines business strategy	Marketing serves as a management technology of business activity	Marketing serves as a management technology
Dominant tech- nology of impact- ing the counter- agents	Activation	Stimulation	Manipulation	Manipulation and confronta- tion (particu- larly "Marketing Wars")	Alignment of interests	Partnership	Reflexive management	System reflex- ive manage- ment
Basic solutions of marketing strat- egy	-	System of sales promotion	Trade market- ing solution (merchandising, etc.)	Strategy of market pene- tratio, positioning	Category policy	Growth strat- egy, competi- tive strategy	Shaping the vision of an enterprise	Defining the parameters of key market
Brand manage- ment	Product strat- egy	Trade mark management	Trade mark management	Traditional brand man-agement	Traditional brand man- agement	Brand leader- ship	360° Brand Management	Total brand management (strategy of dominating brands)
Pricing policy	Cost-based pricing	Sales promotion (discount system)	Value-based pricing	Value-based pricing	Pricing based on demand and rival strategies	Pricing based on demand and rival strategies	Market pricing	Market pricing
Matching envi- ronment analysis to market global- ization	Maximum (local key market/local environment)	Maximum (local key market/local environment)	Medium	Minimum (local key mar- ket/globalized environment)	Minimum (local key mar- ket/globalized environment)	Medium	Maximum (globalized key mar- ket/globalized environment)	Maximum (globalized key mar- ket/globalized environment)
Role of internal marketing	Absence of internal marketing	Limited role	Secondary role	Internal posi- tioning of brands	Integrated marketing (integration of functions around market objectives)	Corporate culture management	Orientation on key internal stakeholders	Internal envi- ronment as part of the management object
Proactive ap- proach to exter- nal environment	Reactive policy	Reactive policy	Policy of limited proac- tiveness (in terms of man- agement object)	Policy of limited proac- tiveness (in terms of man- agement object)	Proactive policy	Proactive policy	Policy of environment management	Policy of environment management
Theoretical foundation	Theory of surplus value	Rational choice theory / Behaviorism	Neumann, Oskar Morgen-	Cognitive psychology (George Miller and others, 1956) Subjective	Systems theory (Ludwig von Bertalanffy, 1937)	Prospect theory (Daniel Kahneman, Amos Tversky, 1979)	Reflexive management (Vladimir Lefebvre, 1972)	Concept of intellectual leadership (Gary Hamel and C. K. Prahalad, 1990) / Blue Ocean Strategy (W. Chan Kim, 2005)
Years of occur- rence	1930s– 1950s	1950s-1960s	1960s-1970s	1970s– 1990s	1980s-2000s	1980s-2000s	1990s-till now	2000s-till now

Every next rank of reflexion implies not only the expansion of knowledge system about stakeholders and forces that must be taken into consideration (in fact – expansion of management object), but also the scoop of knowledge about the stakeholders that have already been included in the management object. The same conclusion was reached by the authors of Spiral Dynamics theory.

We have carried out the research dedicated to "The model of strategic management of business and marketing activities", involving 54 various enterprises (from Russia, Ukraine and Belarus) with focus on the following subject matters: observation of technologies of market activity and managerial decision-making processes, in the course of 2–4 years (continually during 2007–2012); analysis of operating efficiency; analysis of brand success; expert surveys of

senior and operational internal management, as well as external experts and partners; customer surveys; modeling and empirical studies (particularly, through the adoption of system reflexive strategic marketing management).

Correlation of success of business activity and the rank of manager's system reflexion – based on the results of our study – is illustrated in Fig. 2. The diameter of the circle on the diagram corresponds to the share of enterprises being studied, with the specified parameters. Horizontal axis represents the rank of manager's system reflexion, while vertical–corresponds to integral rating of business activity success. Corresponding trend line was drawn to illustrate the growth of success in relation to the advance of manager's rank of reflexion.

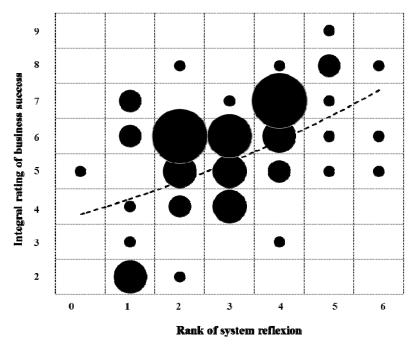


Fig. 2. Association of manager's rank of reflexion and success of an enterprise*

To determine the association of these two parameters, Cramer's V coefficient was calculated (V=0.43). This indicates medium association of success of business activity and the rank of system reflexion of the manager; and corresponds to one of the largest rating of association among the parameters studied.

Hence, system reflexive strategic marketing management outlines the following: (1) Subject of business activity is referred to as a manager (person); (2) The basis for making managerial decisions turns into system reflexion of a manager, where the highest rank enables the manager to gain the actual ownership of the management object; (3) The concept of marketing (meeting the personal interests of a manager by means of aligning and meeting the interests of other stakeholders of the management object) shall be regarded as the foundation of managerial activity: (4) Flexible form of activity arrangement (particularly, business activity) implies collaborative effort of group of subjects - stakeholders of the management object; (5) Expansion of the management object, covering counter-agents (i.e. subjects of confrontational management; partners involved) with regard to their interests, intentions and actions being considered and governed as well.

System reflexive management assumes: realization of personal interests by the manager; realization of personal interest towards the management object, definition of the object–respective to the interest of system reflexive manager; identification of counter-agents in terms of confrontational relationship, and interaction in the frame of management object; system management of counter-agents' behavior under reflexive position – by means of delegating the authority to make decisions.

It should be noted that System Reflexive Marketing not only consolidates the evolution stages of marketing development, but also enables the feasibility for different concepts to coexist in the frame of single object management. In such instance, the actual owner, or a manager of the management object, becomes the subject – possessive of the highest rank of system reflexion.

Conclusions. The study integrates the concepts of marketing, strategic management, and reflexion, where the latter is examined not on the act/action level, but on the activity level (system reflexion) of the subject of management.

System Reflexive Marketing introduces the new marketing and strategic management paradigm, and consolidates its evolution stages of development. Adopting the

^{*} Source: author's research data.

System Reflexive Marketing enables the enterprise to resolve internal and external conflicts, elaborate strategic vision-together with corporate strategy, facilitates realization of interests by the subjects of management towards the management object, as well as improves the overall efficiency of business operation. In turn, this contributes to the advancement of entrepreneurship in the post-Soviet space and competitive recovery of domestic enterprises in the context of globalized market environment.

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СИСТЕМНО-РЕФЛЕКСИВНЕ СТРАТЕГІЧНЕ МАРКЕТИНГОВЕ УПРАВЛІННЯ

У статті розглядаються системно-рефлексивна парадигма стратегічного маркетингового управління, яка базується на погодженні стратегічних економічних інтересів стейкхолдерів, зокрема, власників підприємств, найманих керівників і споживачів. Розглядається сутність маркетингової концепції управління, а також стратегічні підходи до управління бізнесом та погодження економічних інтересів стекйхолдерів бізнесу. Пропонується підхід до вирішення сучасних маркетингових проблем шляхом застосування на підприємстві теорії системно-рефлексивного маркетингу.

Ключові слова: маркетинг; стратегічний менеджмент; стратегічний маркетинг; системно-рефлексивний маркетинг; рефлексивне управління.

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СИСТЕМНО-РЕФЛЕКСИВНОЕ СТРАТЕГИЧЕСКОЕ МАРКЕТИНГОВОЕ УПРАВЛЕНИЕ

В статье рассматривается системно-рефлексивная парадигма стратегического маркетингового управления, которая базируется на согласовании стратегических экономических интересов стейкхолдеров, в частности, владельцев предприятий, наемных руководителей и потребителей. Рассматривается сущность маркетинговой концепции управления, а также стратегические подходы к управлению бизнесом и согласования экономических интересов стекйхолдеров бизнеса. Предлагается подход к решению современных маркетинговых проблем путем применения на предприятии теории системно-рефлексивного маркетинга.

Ключевые слова: маркетинг, стратегический менеджмент, стратегический маркетинг, системно-рефлексивный маркетинг, рефлексивное управление.

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IMPACT OF SOCIAL CAPITAL CHARACTERISTICS ON THE EFFECTIVENESS OF COMMUNITY-BASED APPROACH TO LOCAL DEVELOPMENT

The article examines the impact of social capital characteristics of local communities on the effectiveness of the communitybased approach to economic development. The conclusion that such social capital characteristics as (anti)paternalism, solidarity and cooperation have the greatest importance for the economic development is made based on the analysis of UNDP and the European Union project "Community-based approach to local development". It was hypothesized that the creation of community organizations could be an effective mechanism to actualize the existing social capital of rural communities in Ukraine.

Keywords: social capital; communities; social mobilization; economic development.

Introduction. Nowadays an agricultural sector in Ukraine is strongly depressed. The quality of life is very low in rural areas. According to recent public opinion polls, more than 50 percent of rural residents consider themselves to be poor. The number of rural residents decreased by 2,5 millions over 20 years of independence. During that time 348 villages have disappeared from the map of Ukraine.

Along with economic problems the social ones arose. The rural residents who live within a single area do not constitute the community in fact. They do not have common goals and values. And therefore the community members cannot use common resources effectively despite the

fact that there are quite a lot of these resources (social infrastructure, common roads, land, water and so on). All this leads to further degradation of the villages [18].

Under these conditions, the search for effective economic and organizational mechanisms which could activate social capital of rural communities and favour its realization is extremely important.

Over the years of independence of Ukraine, the state economic and social policy in agricultural sphere has not established the prerequisites for enabling rural communities to solve the local level development problems on their own. The level of paternalism of rural communities is extremely high.

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